

C G R F



## Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN Q15 08NKS

### C A No. Applied For Complaint No. 334/2024

In the matter of:

Bharti Gupta

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R Khan, Member (Tech.)
4. Mr. H.S. Sohal, Member

### Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S Bisht, Ms. Chhavi Rani, & Mr. Akshat Aggarwal on behalf of respondent.

### ORDER

Date of Hearing: 03<sup>rd</sup> December, 2024

Date of Order: 09<sup>th</sup> December, 2024

### Order Pronounced By:- Mr. P.K. Singh, Chairman

1. The complaint has been filed by Mr. Sandeep, as he applied for name change from Bharti Gupta to his name i.e. Sandeep vide request no. AOKKD0804240737 for CA no. 150357619 installed at premises no. 28/11, Gali No. 15, Vishwas Nagar, Shahdara, Delhi-110032, which was rejected by OP on the grounds of billing address and GPA address mismatch.

Attested True Copy

Secretary  
CGRF (BYPL)

Complaint No. 334/2024

2. OP in its reply briefly stated that the complainant is seeking change of name against C A no. 150357619 vide application no. AOKKD0804240737 on the basis of title documents wherein the description of the title is third floor. However the CA no. qua which change of name is sought does not bear nay floor thereby leading to inconsistency.
3. In response to the reply the complainant filed rejoinder. The complainant has applied for name change of connection having CA no. 1530357619. The complainant became owner of the property vide sale deed dated 17.10.2023.
4. OP was directed to produce K.No. file of connection having C A no. 1530357619 in the name of Bharti Gupta and also file site visit report.
5. Heard both the parties and perused the record.
6. From the perusal of the records placed before and the K.No. file we find that the complainant on 10.10.2023 via registered sale deed purchased property no. 28/11, third floor, Gali No. 15, Vishwas Nagar, Shahdara, Delhi-110032 from one Sh. Govind Gupta, who happens to be the husband of late. Smt. Bharti Gupta, whose connection the complainant has applied for name change. Smt. Bharti Gupta was the owner of the property in question and after her demise her Mr. Govind Gupta became the owner of the said property vide Relinquishment deed in November 2022.

The above details prove the ownership of the property of Govind Gupta and thereafter of Sh. Sandeep.

Therefore, we don't find any hindrance in changing the name of the subject connection in the name of the complainant i.e. Sh. Sandeep.

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Secretary  
CGRF (BYPL)

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Complaint No. 334/2024

ORDER

The complaint is allowed. OP is directed to effect the name change of the connection having CA no. 150357619 as applied for by him vide request no. AOKKD0804240737 at premises no. 28/11, Gali No. 15, Vishwas Nagar, Shahdara, Delhi-110032 and after completion of other commercial formalities as per DERC Regulations 2017.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that the instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finality.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

(H.S.SOHAL)  
MEMBER

(P.K. AGRAWAL)  
MEMBER (LEGAL)

(S.R. KHAN)  
MEMBER (TECH.)

(P.K. SINGH)  
CHAIRMAN

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CGRF (BYPL)